

CLINICAL OPERATIONS



**Trusted
Advisors**



**Healthcare
Experts**



**Proven
Results**

WE KNOW WHOLE-PERSON CARE

Facktor's Clinical Operations team recognizes how important it is for health centers to provide clinical services that support the growing needs of patients. Our team is comprised of licensed clinicians and industry leaders who equip organizations with the tools, training, and vision to create or strengthen existing clinical service offerings and provide a pathway toward achieving fully integrated care. We provide a full scope of clinical operations services including: clinical operations assessments, development of best practices and implementation of evidence based guidelines, sustainable strategies, patient-centered models of care, and Interim staffing support. The result is sustainable, high-quality, whole-person care that produces better patient health outcomes, increases health equity, improves clinical workforce and patient experience, and reduces healthcare costs. Here is a full list of Facktor Clinical Operations services:

- Clinical & Operational Team & Practice Integration
- Interim Leadership Roles in Clinical, Operations, Pharmacy, Dental, and Behavioral Health
- Social Services & Substance Use & Medication-Assisted Treatment (SUD/MAT)
- Population Health Management
- Social Drivers of Health (SDOH)
- Clinical Workflow Development/Practice Redesign
- Optimization of Health Care Delivery Models
- CalAIM (Enhanced Care Management) Program Support
- Creation/Design of Clinical Metric Dashboards/Patient Registries
- EHR Template Optimization (Intakes, Progress Notes, Scheduling)
- Chronic Disease Care Management Program Development & Optimization
- Clinical Provider Burnout Prevention
- Specialty Behavioral Health Service Expansion
- 340B Federal Drug Pricing Program

Facktor

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